

Welcome to

Callfinder®

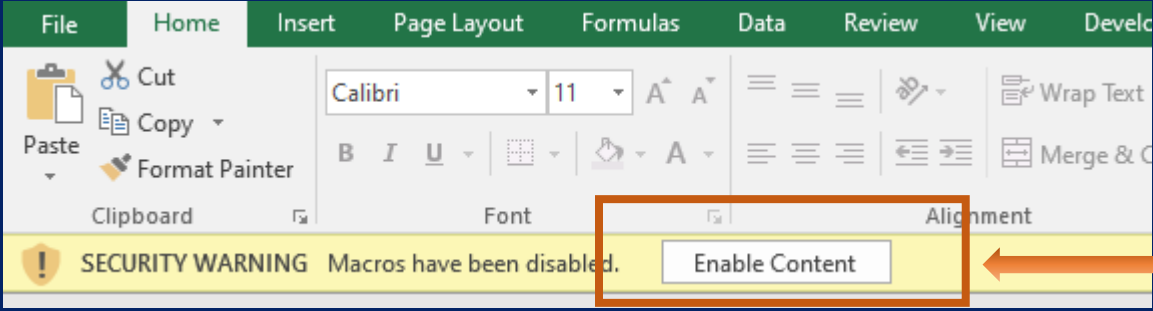
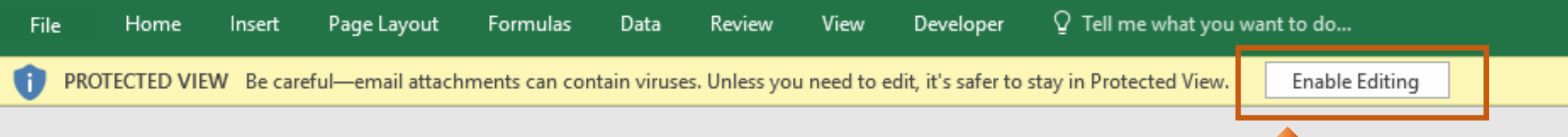
BestDental Phrase Library

Phrase Library
(Last Modified: March 30, 2022)

Stage	Category	Sub Category	View Phrases	PHRASES
Who Are You and Who Are They	Greeting	Thank you for calling, how can I help you?	<input checked="" type="radio"/>	absolute dental how can I help you absolute dental speaking how can I help you all smiles dental care how can I help you all smiles dental care speaking how can I help you chandler ranch how can I help you chandler ranch speaking how can I help you dental this is how can I help you encanto family dental care how can I help encanto family dental care how can I help encanto family dental care how can I help you encanto family dental care speaking how can I help you encanto family dental care this is good afternoon absolute dental this is good afternoon all smiles dental care I can help you good afternoon all smiles dental care this is good afternoon chandler ranch this is good afternoon encanto family dental care this is good afternoon marocotta dental care this is good afternoon mercado dental care this is good afternoon on point dentistry this is good afternoon open wide dental this is good afternoon thank you for calling chandler ranch dental good afternoon thank you for calling encanto family dental care good afternoon this is may I help you good morning all smiles dental care I can help you good morning thank you for calling good morning thank you for calling chandler ranch dental good morning this is may I help you marocotta dental care how can I help you marocotta dental care speaking how can I help you mercado dental care how can I help you mercado dental care speaking how can I help you on point dentistry how can I help you on point dentistry how can I help you on point dentistry speaking how can I help you on point dentistry this is open wide dental how can I help you open wide dental speaking how can I help you thank you for calling absolute dental thank you for calling absolute dental offering you smile orthodontic thank you for calling all smiles dental care thank you for calling all smiles dental care can help you
	Call Control - Anchor Remark	I would be happy to help you with that, may I ask who I'm speaking with?	<input type="radio"/>	
	Call Control - Are you a New Patient	Have you ever been to our office before?	<input type="radio"/>	
	Foundation Facts - Phone Number	What's a good phone number to call you back on?	<input type="radio"/>	
	Foundation Facts - How did you Hear About the Office	How did you hear about our office?	<input type="radio"/>	
Patient Discovery	Scheduling Preference	Do certain days or times work better for you?	<input type="radio"/>	
	Open Flow	AVOID: I don't have any availability	<input type="radio"/>	
	Clinical	Are you having any pains or concerns?	<input type="radio"/>	
	Financial	Will you be using any insurance for your visit?	<input type="radio"/>	
	Customized Care - Dental History	Tell me a little about your past dental experience	<input type="radio"/>	
	Customized Care - Dental Diary	Is there anything else we can do to ensure you have a great visit?	<input type="radio"/>	
Wrap Up	What to Expect	We will perform a full exam and x ray	<input type="radio"/>	
	New Patient Paperwork	Please fill out the new patient paperwork online	<input type="radio"/>	
	Appointment Date and Time	I have you scheduled for ...	<input type="radio"/>	
	Confirm Location	Do you know where we are located?	<input type="radio"/>	
	Positive Closing	Have a great day!	<input type="radio"/>	
Soft Skills	Confidence - Doctor Shout Out	You're going to love the doctor!	<input type="radio"/>	
		I can do that for you!	<input type="radio"/>	
		We have a great team here	<input type="radio"/>	
			<input type="radio"/>	

Patient Discovery			
Open Flow	Clinical	Financial	Customized Care - Dental History
AVOID: I don't have any availability	Are you having any pains or concerns?	Will you be using any insurance for your visit?	Tell me a little about your past dental experience
as of right now we actually do not have anything	any concerns like pain	and are you the subscriber	afraid of the dentist
doesn't have anything available tomorrow morning	a tooth infection	and is there a group number	are you afraid of the dentist
for this week she is completely booked	any concerns with your teeth right now	and the subscriber number	are you pretty regular
I do not see availability	any pain or anything like that	and your group number	at this point it's probably seven or eight months
I don't have an appointment available for today	any pain or discomfort	any dental insurance I can check ahead of time for you	been with the same dentist for so many years
I don't have any availability next	any problems or concerns	any insurance involved with your visit	has it been a while since you have been to the dentist
I don't have anything available	any problems or concerns with your teeth at all	any insurance that you want us to look up	has it been a while since you last seen a dentist
I don't have anything else	any sensitivity	any insurance you want to verify	has it been awhile
I don't have anything later	any sort of pain	are you going to be using dental insurance	has it been awhile since your last dental appointment
I don't have anything this Friday	anything bothering you	are you p p o	has it been awhile since you've actually been to the dentist
I don't have nothing in the afternoon	anything causing any pain or discomfort	are you p p o with delta dental	have you been to a recent dentist
I'm pretty booked that day too	are there any problems or concerns that you are having	are you the main subscriber	how long has it been since you have been to the dentist
I'm sorry but we don't have anything available today	are you currently having any pain or discomfort	are you the policy holder	how long has it been since your last cleaning
my doctor is on vacation	are you having any concerns	are you the subscriber on that	how long has it been since you've seen the dentist
my doctor is out until	are you having any concerns or discomfort with your teeth at the moment	are you the subscriber on that insurance	I hate the dentist
no we don't have anything today	are you having any pain on the tooth	as far as insurance	I have not been to the dentist since
our doctor isn't available today	are you having any problems or concerns	as long as it is a p p o	I haven't been in a while
our first available isn't until	are you having any toothaches	badger care	I haven't been to the dentist in a while
our first available isn't until next week	are you having any toothaches or concerns	did you have insurance you would want to use	I haven't been to the dentist in years
our hygiene is completely booked	are you having some concerns	did you say you have insurance	I haven't seen my dentist in years
right now he's completely double booked	are you having some pain	did you want to give me your insurance information	I just have not been to the dentist
the doctor is booked today	are you in any pain at all	did you want to provide any insurance	I just haven't been to the dentist
the doctor is not in	are you in pain	do I have to have insurance	I probably haven't had my teeth looked at in like two years
the doctor will be available	are you in pain at this point	do they have any dental insurance	I recently went to an oral surgeon
the hygienist actually booked out pretty far out	before anything gets worse	do you accept dental	I went to another dentist this past
unfortunately I don't have anything tomorrow	bottom right molar	do you accept insurance	if you don't mind me asking what brings you to seek a new dentist
unfortunately our office is closed tomorrow	bridges to be redone	do you accept medicare	I'm past due
unfortunately we close at seven	can't chew and it's throbbing	do you do you take that insurance	I'm past due for all of that
unfortunately we do not have anything available	can't even see straight	do you guys also take delta dental	is there something that you're looking for
we are booked today	did it hurt at all	do you guys happen to take guardian	it's been a long time since I've saw a dentist
we are not open	did you have any concerns	do you have a group number there also	it's been about almost two years
we do not have anything available	did you have any other concerns	do you have an id number	it's been about probably a year since my last cleaning
we don't have a doctor in the office today	do you have any concerns	do you have any dental insurance	it's been so long
we don't have a doctor in today	do you have any concerns at the moment	do you have any dental insurance benefits you would like to	I've been going to a practice regularly
we don't have anything available this week	do you have any concerns or are coming in for cleaning or check-up	do you have any dental insurance you would like to take advantage of	I've been with the same dentist
we don't have anything available today	does it feel like your bite's a little off	do you have any insurance	I've never been to the dentist before
we have no opening	don't have swelling anywhere	do you have any insurance to verify	just been about six months
we wouldn't have anything for a while	emergency extraction	do you have any insurance you would be using	other dentists that you went to
we wouldn't have anything for a while	got a tooth infection	do you have dental insurance	other dentists that you went to give you an idea of what's going on with that tooth
we're a little packed here	have any bleeding or swelling	do you have insurance I can check	so it's been a while since you've had your teeth cleaned
we're all booked that day too	having any issues	do you have that insurance information handy	tell me a little bit about your past dental experience
we're not open today	he's afraid of the pain	do you have the insurance card there with you	tell me about your past dental experience

Click “Enable Editing” and “Enable Content”



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Click the radio button to view the phrases per sub-category

Stage	Category	Sub Category	View Phrases	PHRASES
Who Are You and Who Are They	Greeting	Thank you for calling, how can I help you?	<input type="radio"/>	a couple of friends that go to you a friend recommended you a friend referred me to you and how did you hear about our office and how did you hear about the office and how'd you hear about us calling about my appointment today did someone refer you over to us did you fill out a request online did you find us online found you online googled your office had an appointment for a cleaning he gave me your number hear about us through google hello i was referred by how did you actually hear about our office how did you actually hear about this office how did you actually hear about us how did you all hear about our office how did you all hear about the office how did you end up hearing about our office how did you find us how did you find us was it online how did you hear about how did you hear about our location how did you hear about our office how did you hear about the office how did you hear about this location how did you hear about this office
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	Call Control - Are you a New Patient	Have you ever been to our office before?	<input type="radio"/>	
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	New Patient Paperwork	Please fill out the new patient paperwork online	<input type="radio"/>	
	Appointment Date and Time	I have you scheduled for ...	<input type="radio"/>	

Radio button

Phrases



View the phrases per Stage by clicking the hyperlink

Click to view phrases

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Patient Discovery			
Open Flow	Clinical	Financial	Customized Care - Dental History
AVOID: I don't have any availability	Are you having any pains or concerns?	Will you be using any insurance for your visit?	Tell me a little about your past dental experience
as of right now we actually do not have anything doesn't have anything available tomorrow morning for this week she is completely booked i do not see availability i don't have an appointment available for today i don't have any availability next i don't have anything available i don't have anything else i don't have anything later i don't have anything this friday i don't have anything in the afternoon i'm pretty booked that day too i'm sorry but we don't have anything available today my doctor is on vacation my doctor is out until no we don't have anything today our doctor isn't available today our first available isn't until our first available isn't until next week our hygiene is completely booked right now he's completely double booked the doctor is booked today the doctor is not in the doctor will be available the hygienist actually booked out pretty far out unfortunately i don't have anything tomorrow unfortunately our office is closed tomorrow unfortunately we close at seven unfortunately we do not have anything available we are booked today we are not open we do not have anything available we don't have a doctor in the office today we don't have a doctor in today we don't have anything available this week we don't have anything available today we have no opening we wouldn't have any time we wouldn't have anything for a while we're a little packed here we're all booked that day too we're not open today	any concerns like pain a tooth infection any concerns with your teeth right now any pain or anything like that any pain or discomfort any problems or concerns any problems or concerns with your teeth at all any sensitivity any sort of pain anything bothering you anything causing any pain or discomfort are there any problems or concerns that you are having are you currently having any pain or discomfort are you having any concerns are you having any concerns or discomfort with your teeth at the moment are you having any pain on the tooth are you having any problems or concerns are you having any toothaches are you having any toothaches or conerns are you having some concerns are you having some pain are you in any pain at all are you in pain are you in pain at this point before anything gets worse bottom right molar bridges to be redone can't chew and it's throbbing can't even see straight did it hurt at all did you have any concerns did you have any other concerns do you have any concerns do you have any concerns at the moment do you have any concerns or are coming in for cleaning or check-up does it feel like your bite's a little off don't have swelling anywhere emergency extraction got a tooth infection have any bleeding or swelling having any issues he's afraid of the pain	and are you the subscriber and is there a group number and the subscriber number and your group number any dental insurance i can check ahead of time for you any insurance involved with your visit any insurance that you want us to look up any insurance you want to verify are you going to be using dental insurance are you p p o are you p p o with delta dental are you the main subscriber are you the policy holder are you the subscriber on that insurance as far as insurance as long as it is a p p o badger care did you have insurance you would want to use did you say you have insurance did you want to give me your insurance information did you want to provide any insurance do i have to have insurance do they have any dental insurance do you accept dental do you accept insurance do you accept medicaid do you do you take that insurance do you guys also take delta dental do you guys happen to take guardian do you have a group number there also do you have an id number do you have any dental insurance do you have any dental insurance benefits you would like to do you have any dental insurance you would like to take advantage of do you have any insurance do you have any insurance to verify do you have any insurance you would be using do you have dental insurance do you have insurance i can check do you have that insurance information handy do you have the insurance card there with you	afraid of the dentist are you afraid of the dentist are you pretty regular at this point it's probably seven or eight months been with the same dentist for so many years has it been a while since you have been to the dentist has it been a while since you last seen a dentist has it been awhile has it been awhile since your last dental appointment has it been awhile since you've actually been to the dentist have you been to a recent dentist how long has it been since you have been to the dentist how long has it been since your last cleaning how long has it been since you've seen the dentist i hate the dentist i have not been to the dentist since i haven't been in a while i haven't been to the dentist in a while i haven't been to the dentist in years i haven't seen my dentist in years i just have not been to the dentist i just haven't been to the dentist i probably haven't had my teeth looked at in like two years i recently went to an oral surgeon i went to another dentist this past if you don't mind me asking what brings you to seek a new dentist i'm past due i'm past due for all of that is there something that you're looking for it's been a long time since i've saw a dentist it's been about almost two years it's been about probably a year since my last cleaning it's been so long i've been going to a practice regularly i've been with the same dentist i've never been to the dentist before just been about six months other dentists that you went to other dentists that you went to give you an idea of what's going on with that tooth so it's been a while since you've had your teeth cleaned tell me a little bit about your past dental experience tell me about your past dental experience

how did you find us was it online
how did you hear about
how did you hear about our location
how did you hear about our office
how did you hear about the office
how did you hear about this location
how did you hear about this office



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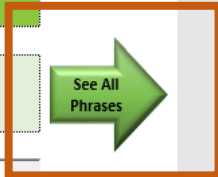
Phrase Library
(Last Modified: March 30, 2022)

View Phrases

PHRASES

a couple of friends that go to you
 a friend recommended you
 a friend referred me to you
 and how did you hear about our office
 and how did you hear about the office
 and how'd you hear about us
 calling about my appointment today
 did someone refer you over to us
 did you fill out a request online
 did you find us online
 found you online

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Stage	Who Are You and Who Are They		
Category	Greeting	Call Control - Anchor Remark	Call Control - Are you a New Patient
Sub Category	Thank you for calling, how can I help you?	I would be happy to help you with that, may I ask who I'm speaking with?	Have you ever been to our office
	absolute dental how can i help you	absolutely and i'm so sorry i didn't catch your name	and you are a patient of ours already
	absolute dental speaking how can i help you	happy to help you who am i speaking with	a couple of friends that go to you
	all smiles dental care how can i help you	how can i help you and who am i speaking with	a friend recommended you
	all smiles dental care speaking how can i help you	how can i help you can you spell your first and last name	a friend referred me to you
	chandler ranch how can i help you	how may i help you today and who am i speaking with	are you a current patient
	chandler ranch speaking how can i help you	how may i help you today may i ask whom i am speaking with	are you a current patient of ours
	dental this is how can i help you	i can certainly take a look and who am i speaking with	are you a current patient of record
	encanto family dental care how can i help	i can certainly take a look may i ask whom i am speaking with	are you a general dentist
	encanto family dental care how can i help you	i can definitely help you and who am i speaking with	are you a new patient
	encanto family dental care speaking how can i help you	i can definitely help you may i ask whom i am speaking with	are you a new patient or an existing patient
	encanto family dental care this is	i can definitely help you what is your name	are you a patient already
	good afternoon absolute dental this is	i can help you and who am i speaking with	are you a patient of ours
	good afternoon all smiles dental care i can help you	i can help you today and who am i speaking with	are you a patient of ours already
	good afternoon all smiles dental care this is	i can help you who am i speaking with	are you a patient of record
	good afternoon chandler ranch this is	i can help you with that may i ask who i'm speaking with	are you a patient of record here
	good afternoon encanto family dental care this is	i would be happy to assist you and who am i speaking with	are you a patient with our office

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